

Central Intake for Musculoskeletal Conditions

Fact Sheet

The Ontario government is implementing centralized referral systems for musculoskeletal (MSK) conditions in each of the 14 Local Health Integration Networks (LHINs) across the province. Referrals for Primary hip and knee arthroplasty are the first type of MSK surgery to be processed under the new central intake, assessment and management system.

The Central LHIN has established a centralized referral system for primary hip and knee joint arthroplasty for the region's five Rapid Access Centres (RAC): Humber River Hospital, Mackenzie Health, Markham Stouffville Hospital, North York General Hospital and Southlake Regional Health Centre.

All primary care physicians are required to fax referrals to a centralized fax number. (855-346-9138)



Patients

Timely assessment and consultation

Ability to choose surgeon or hospital

Assessment of condition with care provider

Better access to information about joint replacement surgery

Self-management support prior to surgery



Primary Care Physicians

One point of contact for all primary hip and knee arthroplasty referrals

A streamlined referral process

Ability to choose surgeon or hospital

Timely communication between central intake and physician's office

Resources to support patient care



Orthopaedic Surgeons

One central point of contact for all incoming referrals

Referring primary care physicians can choose preferred surgeon or hospital

Assessment of referral prior to first consultation with patient

Improved communication with primary care physicians

Better access to educational information for patients

